



STRATEGIC PLANNING 2018

TOP 6 AREAS OF FOCUS FOR 2018

1. Member Services
2. Board Development
3. Claims Department
4. Building Security
5. Risk Management/Loss Control
6. Coverage

ACTION PLAN

Member Services

1. Win the County Lawsuit (Ingham, Jackson, Calhoun)
2. Revise By Laws
3. Alleviate “issues” with CRA
4. Coordinate Coverage and advice with CRASIF
5. Increase attendance at Annual Meeting
6. Establish a Retirement Plan Exchange

Board Development

1. Develop Reinsurance/SIR Options
2. Increase our Political Influence
3. Add the Pledge of Allegiance to every Agenda
4. Work to amend the notice requirements via the Governmental Tort Liability Act

Claims Management

1. New Software – Better Data
2. Full Staff – not including Sedgwick
3. Build expertise in managing 3rd Party Claims
4. Retain our Attorneys and Drive Good Case Law/Legislation
5. Assist Members in NF PD Recoveries

Building Security

1. Update Building Security and Emergency Plan
2. Seek Resolution for Property Tax Assessment on Buildings/Parking Lot
3. Continue to Build Relationships

Risk Management/Loss Control

1. Continue to work with CRA and CRASIF to improve guidance
2. New Policies and Guidelines
3. New Software for Audits and Reports
4. Continue updating Training Materials/Topics
5. Coordinate focus with Claim data

Coverage

1. *new* Cyber Coverage
2. *new* Drone Coverage
3. Streamline issuing/tracking Bonds
4. Review Existing Coverages

VALUES, VISION AND MISSION

We want to provide the insurance coverages to our Members that are most effective in covering their risks, at the best price.

We want to help our Members focus on Risk Management in a positive manner; to encourage training and planning to keep Risk at a minimum

Mission – The Mission of the Michigan County Road Commission Self-Insurance Pool is to administer a self-insurance program and to assist members with risk management efforts

2018 GOALS

1. To continue to improve our member services
2. To improve our underlying insurance structure
3. To become more politically knowledgeable and influential
4. To become 100% In-House Claims
5. To improve operations:
 - a. Tenant Safety
 - b. Recruit, hire and train staff for 4 open positions
 - c. Improve documentation of standard systems